

Considerate Constructors Scheme

Monitor's Site Report



Project name	New Islington Free School				
Contractor name	Conlon Construction Ltd				
Onsite contact(s)	Matt Timms and Anthony Price				
Site ID number	93368	Visit no.	1	Visit date	16/02/2016

Site description, context and location

The project is the construction of a new school in a regeneration area. The Project had been delayed and another Contractor had done some initial works. The construction is being done with prefabricated components, due on site soon; ground works were well underway at the time of the first visit. The road to the site is off a side road close the main road which skirts the Eastern side of Manchester City Centre. The site entry road is fairly tight and begins alongside a pharmacy and doctors surgery. To the West side of the entry road and the site is the back of a retail park. To the North is a canal with offices and apartments in the buildings on the opposite side. To the East side is a marina where there are some semi-permanent residents living on boats. Beyond that is another construction site for new build apartments.

Checklist section	Category score		Score descriptor
1. Care about Appearance	7	/10	1 Gross Failure
2. Respect the Community	7	/10	2 Failure
3. Protect the Environment	7	/10	3 Major non compliance
4. Secure everyone's Safety	8	/10	4 Minor non compliance
5. Value their Workforce	8	/10	5 Compliance
Total score	37	/50	6 Good
			7 Very Good
			8 Excellent
			9 Exceptional
			10 Innovative

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

The set up looks very professional and well managed. The frontage is tidy with very good signage; consider what more could be done to inform the public about the positive approach and values of the project team as a promotion of best practice in the industry.

Great consideration has been given to the impact on the pharmacy and the people living at the marina. The Contractor has plans for great interactions with the school. The rest of the Project Team should be considering how they may help the site with CSR activities. There is scope for some engagement with the local community to leave a positive impression of the industry; informing them about Registration with The Scheme and the environmental care being taken during the build.

The environment has been protected. Any collection and use of rainwater would do a bit to reduce use of fresh water. Additional tree planting could be the site's goodwill addition to the natural environment.

The Company systems aim for high levels of safety performance. There seems scope for finding further ways of promoting the safety of cyclists, particularly from HGVs.

The working conditions and support seem excellent. We discussed how the site might be directly promoting the industry and how they might use and contribute to the CCS Hub.

Generally the approach of the Company belies its size and it should be considering the merits of becoming an Associate Member of the Scheme. Thanks to Matt and Anthony for their time and hospitality.

Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.

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Monitor's Site Report - Detailed summary of findings



Project name	New Islington Free School		
Site ID number	93368	Visit no.	1
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1. Care about Appearance	7	/10
<p>The first impression of the site presents a positive image of the industry. The entrance frontage is quite narrow and away from the general public. The North side of site is much more prominent when seen from the other side of the canal. The site enclosure is mostly the final perimeter fencing. On site is looking well organised. Facilities are away from public view. Branded work wear is part of the on-site dress code. An offsite dress and behaviour code is also included at induction. A designated operative keeps the site and storage in order. A regular road sweep is done of the approaches. Site personnel are required to keep welfare facilities and work areas clean and tidy. A smoking shelter is provided remote from public view. The Company identity is well presented on site. There is scope for more public promotion of the very good company values.</p>		
2. Respect the Community	7	/10
<p>Pre start information was posted and newsletter circulated. 24/7 contact information is posted and the site manager keeps in personal contact with the pharmacy and boat dwellers. There seems scope for more interaction with the local community. Deliveries are done at sociable times and the organised delivery of the building components from Hull will be done over a fortnight and include calling them in from a local holding point. An empty site will be prepared as a temporary car park for the pharmacy during the delivery and then used for operatives' parking. Local shops are getting some extra trade and supply chain contractors are from the region. Very good promotion of The Scheme. CCS information is well displayed around the site; with a full set of CCS banners and posters are well located. Matt has provided CCS information for local's residents group to read; perhaps that 'education' of the public could be extended locally so that they expect CCS registration of all the sites nearby. The Company encourage their supply chain to register as CCS Companies and Matt makes sure that operatives understand The Scheme code. Consider using the CCS Operatives video to encourage them to play an active role in improving the industry's image. A feedback questionnaire is being included with the next newsletter. An introductory visit has been done to a local school and there are plans for lots more activities with them; that could be the best opportunity to leave a lasting positive impression of the industry on completion. The Company fully supports the SM in meeting the Code requirements. It would be great for the Client and Consultants to assist by contributing ideas and time to help with CSR projects.</p>		
3. Protect the Environment	7	/10
<p>The Company Environmental policy statement is displayed and a detailed environmental audit done. Newt barriers are in place around the perimeter. Waste is recycled on site as far as possible, with some timber offered for local re-use. Pre planning of methods, tools and timing limits the disturbance from noise and vibration. Fuels etc. are stored in a banded area and spill kits are to hand. The newsletter and activities with the school could be used to communicate headline stories of the environmental management to the public; such as the benefits of the offsite construction method. The Company are monitoring the site Carbon footprint, including remote monitoring of energy use and generate detailed information from that. Moderately energy efficient cabins are in use and sensible use of water, fuel and energy is promoted. Rainwater could be collected for miscellaneous uses; boot wash, dampening down etc. Vibration and dust are being monitored. It seems like a location that would have opportunities for some goodwill contributions to be made to the natural environment.</p>		
4. Secure everyone's Safety	8	/10
<p>The works are enclosed; the only current interface with the public being deliveries en route. HGV manoeuvres into the site are done with a banks man where necessary. Pedestrian access to the site is via a protected route to the cabins. Everyone signs in and out. The Company H&S officer and others do regular unannounced checks. The designated first aiders are identified and maps to A&E are posted. The Company seems to be moving towards having defibrillators on sites. Method statements are talked through with the workforce. Relevant training is given and reinforced by regular toolbox talks. Information on cycle safety is circulated around the supply chain and drivers are given a leaflet. Consider moving towards expecting all delivery vehicles to meet CLOCs or FORS standards. Incidents and near misses would be recorded and analysed immediately for lessons. There is a prominently placed hazard board. The high standards and aim of continuously improving safety performance is apparent.</p>		
5. Value their Workforce	8	/10
<p>All direct employees have full training on equality and diversity policy and it is included at site inductions and displayed. The Site Manager has an open door policy and gets direct feedback from operatives. Employees have regular personal reviews and advancement training is supplied. Supply chain companies are required to confirm training and encouraged to promote personal development. Toolbox talks are done on site specific occupational health risks and information and posters displayed. Contact details and relevant medical conditions are recorded at inductions. Canteen, toilets and changing/drying room are close to the works. Cage lockers are provided and a shower is available. CSCS and other skills cards are also copied at inductions and checked as genuine. The supply chain companies are expected to check for illegal workers. The Company provides work experience placements and takes part in career events. The Site Manager gives talks at College and invites students to site. Healthy lifestyle issues are promoted by posters. There is some scope for more direct promotion of the overall industry but some of the things already being done might be worthy of being offered to the CCS Hub as examples of Best Practice.</p>		

Overall score	37	/50
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The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate bold italic statements will indicate where improvements can be made.